
List of Prices and Services

This List of Prices and Services applies for special services within the contractual relationship between solarisBank and the customer.

The prices for basic services in connection with the customer's account management are agreed between the cooperation partner of solarisBank and the customer. As the case may be, the cooperation partner of solarisBank may release the customer of positions listed in this List of Prices and Services or allows the customer drawing limits that diverge from the limits listed in this List of Price and Services. The contract between the customer and the cooperation partner of solarisBank is decisive for this.

General Information about the Bank

Name and address of the Bank	solarisBank AG Anna-Louisa-Karsch-Straße 2 10178 Berlin, Germany
Communication with the Bank	The Bank shall communicate the relevant addresses or other communication addresses of the Bank for the business relationship separately.
Internal complaints office within the Bank	The customer may lodge a complaint with the following contact points of the Bank: solarisBank AG Customer Support Anna-Louisa-Karsch-Straße 2 10178 Berlin, Germany E-Mail: support[at]solarisbank.de
Competent supervisory authority	Europäische Zentralbank Sonnemannstraße 20 60314 Frankfurt am Main Bundesanstalt für Finanzdienstleistungsaufsicht Graurheindorfer Straße 108 53117 Bonn, Germany and Marie-Curie-Str. 24-28 60439 Frankfurt am Main, Germany; Internet: www.bafin.de
Entry in the Commercial Register	The Bank is registered in the commercial register of the Charlottenburg District Court (Amtsgericht) under the commercial register number HRB 168180 B.

Prices for Special Services in Business Transactions with Customers

Transactions	Price
Express transactions (PRIOR1) ¹	EUR 10.00
Shipping services	Price
Fixed rate for shipping	EUR 3.00
Shipment of account statement	EUR 3.00
Special Services	Price
Issue of tax certificate	complimentary
Issue of certificate of loss (on demand)	complimentary
Issue of an account confirmation	EUR 10.00
Legitimate refusal to redeem an authorized direct debit due to insufficient account balance	EUR 1.00
Return debit charge to be borne by the credit institution of the payee	EUR 3.00
Arrears fee per dunning letter	EUR 5.00
Table of proceeds	EUR 10.00
Issue of duplicates	EUR 10.00
Change of transaction ² , call back of transaction ³ , per transaction	EUR 10.00
Pledging	EUR 10.00
Bank inquiry – domestic	EUR 10.00
Bank inquiry – abroad	EUR 10.00
Additional conformation of balance	EUR 10.00
Account blocking	EUR 10.00
Hourly rate for individual processing (especially inquiries, processing of legacy, address inquiry) ⁴	EUR 50.00

Card transactions domestic and abroad by private clients	
Per calendar day at cash dispensers	max. 1.000 EUR
Within a calendar month at cash dispensers	max. 2.000 EUR
Per calendar day for the payment of goods and services with PIN	max. 2.000 EUR
Within a calendar month for the payment of goods and services with PIN	max. 3.000 EUR

¹ The fee will not apply for bookings not initiated by the customer.

² The fee will only apply after the delivery of the transfer order at solarisBank and only if solarisBank is not responsible for the circumstances leading to the change/ call back of the transaction.

³ As fn. 2.

⁴ The fee will only apply if solarisBank is not responsible for the circumstances leading to the individual processing.

Card transactions domestic and abroad by business clients	
Per calendar day at cash dispensers	max. 1.500 EUR
Within a calendar month at cash dispensers	max. 5.000 EUR
Per calendar day for the payment of goods and services with PIN	max. 3.000 EUR
Within a calendar month for the payment of goods and services with PIN	max. 20.000 EUR

Cut Off- and Execution Periods

Execution period for payments by the solarisBank to the beneficiary as a result of card transactions made by the customer	
solarisBank is obliged to ensure that the card payment amount reaches the beneficiary's payment services provider at the latest by the end of the following periods:	
Card payments in euro within the European Economic Area (EEA) ¹	max. 3 business days*
Card payments within the EEA ¹ in EEA currencies other than EUR ²	max. 3 business days*
Card payments outside the EEA ¹	The card payment is processed as quickly as possible.

* "Business day" is any day on which the payment service provider involved in the execution of a payment transaction carries out the business operations required for the execution of payment transactions. solarisBank carries out the business operations required for the execution of payment transactions on all working days in the federal state of Berlin, with the exception of: Saturdays, Christmas Eve (24 December) and New Year's Eve (31 December).

¹ The European Economic Area is currently composed of the EU member states:

- Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (including French Guiana, Guadeloupe, Martinique, Mayotte, La Réunion), Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Poland, Portugal (including the Azores and Madeira), Romania, Slovakia, Slovenia, Spain (including the Canary Islands), Sweden and the United Kingdom of Great Britain and Northern Ireland (including Gibraltar), together with
- Liechtenstein, Norway and Iceland.

² The following currencies are currently EEA currencies: Euro, Bulgarian Leva, Czech Koruny, Danish Kroner, Hungarian Forint, Icelandic Kronur, Estonian Kroon, Croatia Kuna, Norwegian Kroner, Polish Zlotych, Romanian Lei, Pound Sterling, Swedish Kroner.

Execution periods for transactions within the Euro zone	
Cut-off time	by 2:30 p.m. on bank business days*.
Execution period [†]	The bank is obliged to ensure that the transfer amount is received by the payee's payment service provider within one business days* at the latest.

* "Business day": see above

[†] The execution period starts with the end of the bank business day on which the transaction order is placed at solarisBank within the cut-off time, insofar as the requirements set out in the Terms and Conditions for Credit Transfers are being met.